

Tim Roper

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Portfolio: www.raging64.com

Skills

Overview

- 30+ years combined experience - Store Manager, Service Manager, Shop Owner
- Writing estimates - billing / job cost estimation for customers and insurance companies
- 9+ years computer experience – Microsoft Windows environment, 2000, XP, PC repair, networking
- 17 years Goodyear Business Management System (GBMS)
- 25+ years mechanical experience - ASE Master Technician
- 25+ years welding and metal fabrication; auto body restorations, custom projects
- Retail / wholesale sales - high performance, racing parts

Responsibilities

- Customer satisfaction
- Service Writer – sell appropriate service work to customer, create estimates, vehicle scheduling
- Maintain inventory control, order parts and materials
- Competitive price / value shopping
- Process daily cash, including cash reconciliations and bank-deposit preparation

Employee Management

- Hire, train, and supervise technicians in mechanical craftsmanship, technical applications, quality control, and customer service
- Manage employee hours, overtime, and time cards
- Oversee technician recommendations regarding customer vehicle repairs

Certifications

ASE Master Technician

- Engine Repair
- Automatic Trans / Transaxle
- Manual Drive Train and Axles
- Suspension and Steering
- Brakes
- Electrical / Electronic System
- Heating and Air Conditioning
- Engine Performance

Kmart Management Development

- Kmart Certified Technician
- Alignment
- Brakes
- Air Conditioning
- Tune Up and Electrical
- Basic Service

Southards School of High Performance

- Circle Track Racing
- Chassis and Suspension
- Brake Systems
- High Speed Driving

Employment

Position	Company	Dates
Service Manager ASE Master Technician - previous position	Precision Auto Center DBA / Goodyear <i>Please do not contact present employer</i>	1990 – Present
Store Owner	South Star Car Care Woodstock, GA 30188	4/90 – 11/90 770-926-0002
ASE Automotive Technician	Kmart Auto Center Roswell, GA 30075	10/86 – 4/90 770-992-5511
Retail / Wholesale Sales – racing parts	Fast Lane Racing Equipment Woodstock, GA 30188	11/85 – 10/86 770-422-2848
Automotive Technician	Eagle Car Care Marietta, GA	5/85 - 9/85 770-427-0234
Store Manager Automotive Technician	Kmart Auto Center Snellville, GA	10/79 – 5/85

Education

Gwinnett Technical Collage	Lawrenceville, GA	1977-1978
Berkmar High School	Lilburn, GA	1975-1979

Interests

- Circle Track A-Cadet Car, Dixie Speedway
- World of Wheels 2nd place, Track Competition
- C10 Pickup - Biodiesel with Dump Bed Kit
- TNN Camera Car – Demolition Derby
- Stacy David on Gearz TV – Restoration segment
- Powerblock on Spike TV – Camaro clip

References available upon request